

# Be part of our Road to Improvement

## Getting Involved – how can I have my say on housing?

We are always trying to deliver excellent service's to all our tenants. To do this we need to work with you and make decisions together. There is a wide range of ways you can get involved. Simply complete this card and return it to us and we will contact you with more information, or give us a call on 01695 585 275 and ask for Lisa or Carol in the Tenant Involvement Team or email [tenantparticipation@westlancs.gov.uk](mailto:tenantparticipation@westlancs.gov.uk).



How	Tick if interested
<b>Armchair Army</b> – give your views by email, post, phone or by completing surveys from the comfort of your own home	<input type="checkbox"/>
<b>Tenant Inspectors</b> – work with us to inspect our Empty Properties and Repairs Service	<input type="checkbox"/>
<b>Service Inspectors</b> – work with us to complete Mystery shops, become a street/block rep or attend area walkabouts	<input type="checkbox"/>
<b>Attend Special Events</b> – be invited to any special events we hold e.g. conferences, fun days etc	<input type="checkbox"/>
<b>Tenant &amp; Residents' Forum</b> – gives tenants and residents the opportunity to discuss what is happening within the Borough	<input type="checkbox"/>
<b>Tenants' Reading Group</b> – have your input on documents produced and give it the “tenant approved” stamp	<input type="checkbox"/>
<b>Tenant Website Group</b> – help us make sure our website is easy to use and has information tenants want to know	<input type="checkbox"/>

Name: \_\_\_\_\_

Address: \_\_\_\_\_ Postcode: \_\_\_\_\_

Contact number: \_\_\_\_\_ Email: \_\_\_\_\_

